Appendix **B**
Sources of Information During the Review

Document / Data Requirements	
Press releases • Announcing the appointment of the Personal Search Review Commission	Congressional and Public Affairs
Code: 19 USC annotated • Law as ammended establishing the U.S. Customs Service's authorities and responsibilities with regard to passenger entry • Case citations and copies of major cases on personal search and passenger processing. Particular interest in Ninth, Fifth and Second Circuits	General Counsel
Rules, regulations, handbooks and guidelines covering passenger entry. Specific topics covered: • Who is searched and why • Criteria for determining who is searched • Levels of searches • How searches should be conducted	General Counsel and/or Field Operations Policy Office
Law and regulations • Rights of ppassengers • Appeal rights and recourse available to passengers	General Counsel
Rules, regulations, handbooks and guidelines covering passenger entry. Specific topics covered: • Who is searched and why • Criteria for determining who is searched • How searches should be conducted	Field Operations Policy Office and/or General Counsel

Citizen complaints on passenger processing • Complaints general • Complaints on racial/gender profiling • Complaints about identifiers	• Field Operations • Investigations • Internal Affairs • Congresssional Affairs • General Counsel • Ports of entry, including passenger service representatives
Indicators: The method of establishing	Field Operations
Congressional hearings reports on passenger processing	Congressional Affairs
Indicators: Statistical validity	Field Operations Planning
Staff Opportunity or fear of reporting concern with passenger processing	• Union • EEO • Field Operations • Ports of entry
Training Programs • Passenger processing training • Diversity training • Passenger communicaiton training • FLEC	Field Operations Human Resources
Reports on studies of passenger processing • Booz-Allen report • International air passenger processing customer satisfaction report • Internal working group	• Field Operations • Planning • Other
Public information packages • Know before you go • Why me • Other	• Field Operations • Public Affairs • Ports of entry
Statistics • Persons stopped (race, ethnic background, gender) • Persons stopped by country of origin	• Planning • Field Operations
Data management systems/processes • APIS • COMPEX	• Field Operations • Planning
Process and procedure changes	• Field Operations
Sanctions	Human Resources Field Operations